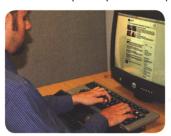


5111 Leesburg Pike, Suite 810, Falls Church, VA 22041-3206 **T** 703-681-8813, **TTY** 703-681-0881, **F** 703-681-9075 www.tricare.mil/cap

CAP Online

To ensure prompt and equal access for all CAP



customers, the CAP website offers multiple tools to help customers navigate through the accommodation process:

- Complete Needs Assessment: CAP customers
 who are unsure of their accommodation needs
 can complete an online assessment to assist
 CAP with determining the appropriate solution on
 a case-by-case basis.
- Browse Assistive Technology: Customers can view descriptions of available assistive technology, arranged by relevant disability, to maintain, increase, or improve their ability to perform their job or seek employment.
- Submit Request Form: Individuals who already know the technology or services they require, provide the relevant information, including justification and item descriptions, to enable CAP to acquire their accommodation solution(s).
- Subscribe to CAP Newsletters: CAP distributes
 a variety of newsletters on multiple topics,
 including CAPTEC, the quarterly CAPtions
 newsletter, Telework, Wounded Service Members,
 and other CAP initiatives. Customers can sign up
 to receive any number of topics of interest.

Many other resources are available on the CAP website, including disability resources, upcoming events, and an extensive collection of assistive technology products available through CAP. Check out the CAP website at: www.tricare.mil/cap.

CAP Process



Key

CAP Customer Responsibility

CAP Staff Responsibility

CAP encourages the recruitment, placement, promotion, and retention of people with disabilities and wounded service members within the Federal government. In the effort to make the Federal government a model employer, it is important that you contact CAP to work together to provide real solutions for real needs.